

# HEARTLAND CONTINUUM OF CARE COORDINATED ENTRY ACCESS POINTS



**Coordinated Entry** is a centralized or collaborative process designed to coordinate program participant intake, assessments, and referrals to housing. The Coordinated Entry (CE) Process is designed to fulfill three primary purposes.

1. To consolidate and streamline the community-wide process by which individuals experiencing homelessness can request assistance in regaining permanent housing.
2. To create a system that identifies a pathway to permanent housing for ALL individuals experiencing homelessness, including creating one where it does not yet exist; and
3. To ensure that, whenever a program has insufficient capacity to serve all consumers in their potential service population, the most vulnerable individuals experiencing homelessness are served first.

A common assessment is utilized throughout the Heartland Continuum of Care to facilitate a household's placement on the CE list. The assessment collects participant's homeless history and other essential information to determine eligibility and priority for supportive housing referrals. Households can only access Permanent Supportive Housing and Rapid Rehousing opportunities through the CE System.

## **CE ACCESS POINTS for the Heartland Continuum of Care**

### **Contact Ministries**

Address: 1100 East Adams

Phone: 217-753-3939

Populations served: Women and Women w/ children

### **Fifth Street Renaissance**

Address: 1315 N Fifth St

Phone: 217-544-5040

Populations served: Adults, Veterans, Youth, Individuals affected by HIV/AIDS

### **Heartland HOUSED**

Phone: 217-803-5235

Populations served: Adults, Families, Youth

### **Helping Hands of Springfield**

Address: 2200 Shale Street

Phone: 217-522-0048

Populations served: Adult Only households

### **Inner City Mission**

Address: 726 N 7th

Phone: 217-525-3940

Populations served: Families and Single Women

### **MERCY Communities**

Address: 1344 N Fifth St

Phone: 217-744-1126

Populations served: Families with Children

### **Phoenix Center**

Address: 109 East Lawrence Ave

Phone: 217-528-5253

Populations served: lesbian, gay, bi-sexual and/or transgender individuals and individuals who are HIV+ regardless of their sexual orientation or gender identity

### **Salvation Army**

Address: 1600 E Clear Lake Ave

Phone: 217-525-2196

Populations served: Adults and Families

### **Sojourn Shelter & Services**

Address: 1800 Westchester Blvd

Phone: 217-726-5200

Populations served: Households impacted by Domestic Violence